Murrumbidgee - Aged Care
2022/23 - 2026/27
Activity Summary View

AC-VARACF - 101 - AG-101- 2023-24 Support RACFs to increase availability and use of telehealth care-aged care resident

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-VARACF

Activity Number *

101

Activity Title *

AG-101- 2023-24 Support RACFs to increase availability and use of telehealth care-aged care resident

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

To support Residential Aged Care Facilities to have appropriate telehealth facilities, equipment, access to training to enable access and provide assistance to residents for virtual consults with their primary healthcare professionals, specialists and other clinicians when needed. To encourage increased use of My Health Record by Residential Aged Care Facilities, to improve the availability and secure transfer of resident's healthcare information between Residential Aged Care Facilities, primary care and acute care settings.

Description of Activity *

Elevator Pitch

This activity aims to improve access and support for residents of Residential Aged Care Facilities for timely health care consultations through improved telehealth capacity and capability.

Describe the activity

MPHN will work with participating Residential Aged Care Facilities to ensure they have appropriate telehealth infrastructure, upskill staff to facilitate virtual consultation services, and support the secure storage and transfer of health care information between care settings.

Outcomes

Increased capacity and capability for RACFs to support telehealth consultations for residents.
Improved technological interoperability between aged care services and the health care system.

Needs Assessment Priorities *

Needs Assessment

Murrumbidgee Primary Health Network

Priorities

Priority	Page reference
P27 Respond to issues relating to chronic pain	48
P30 Improve coordination of care and to allow palliative patients to receive appropriate care and to pass away in their place of choice	49
P22 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital for Injury, poisoning and other external causes	46
P24 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital and identified by community consultations for respiratory system disease, including asthma	47
P16 Reduction of risk factors including low exercise, high blood pressure, overweight and obesity	45
P19 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital for genitourinary system disease including chronic kidney disease or kidney failure	45
P 10 Respond to issues relating to housing affordability, transport and cost of living	44
P13 Increase care delivery in general practice, specialists in community and allied health, improve number of dentists available	44
P12 Reduce ED presentations and admissions for PPH	44

AH2 Reduce admissions for Ab original and Torres Strait Islander people for chronic PPH including genitourinary, acute UTIs, kidney disease, digestive disease, chronic iron deficiency anaemia, acute c	41
P6 Reduce Influenza admissions over 65 years	43
P7 Increase GP attendances RACF	43
P8 Increase access to services impacted by limitations for fee-based healthcare services	43
P9 Improve poor health literacy due to less education or lack of internet access	43
P5 Increase specific age related services increasing life expectancy	43
P2 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital for infectious and parasitic disease, including influenza	42

Activity Demographics

Target Population Cohort

Older people living in Residential Aged Care Facilities (RACFs) across the region.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

Consultation continues with Residential Aged Care Facilities, Murrumbidgee Local Health District (MLHD) aged care team, general practice, pharmacy, NSW Ambulance, My Health Record related organisations and other providers, to identify areas for improvement to support the health care of residents of aged care facilities.

Collaboration

Collaboration continues with Residential Aged Care Facilities management, MLHD and private aged care services, general practitioners, NSW Ambulance representatives and telehealth providers as required.

Activity Milestone Details/Duration

Activity Start Date

02/04/2022

Activity End Date

29/06/2025

Service Delivery Start Date

1/3/2022

Service Delivery End Date

30/06/2025

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

AC-EI - 103 - 2024-25 - AG-103 - Early Intervention Operational

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-EI

Activity Number *

103

Activity Title *

2024-25 - AG-103 - Early Intervention Operational

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

To support senior Australians to live in the community for longer through early intervention initiatives that promote healthy ageing, slow decline and support the ongoing management of chronic conditions. To increase awareness in the primary health care workforce of the needs of senior Australians and the availability of supports.

Description of Activity *

• Elevator Pitch
MPHN commissions early intervention healthy ageing initiatives, to support the effective management of chronic conditions for older people living in the community.

Describe the activity
Collaborative and targeted early intervention initiatives to prevent, identify and reduce chronic disease related health issues, including frailty for older people living in the community, helping to avoid inappropriate hospital admissions and improve health outcomes for older people.

Outcomes
o Participation in healthy ageing programs by older people in the Murrumbidgee region
o Halt the progression of frailty in older people

o Improved linkages for older people living in the community to appropriate care.
o Improved health outcomes for older people living in the community.
o Increased awareness in primary healthcare regarding the needs of older people and supports available in the community.
o Improved health and wellbeing of carers of older people in the community

Needs Assessment Priorities *

Needs Assessment

Murrumbidgee Primary Health Network

Priorities

Priority	Page reference
P27 Respond to issues relating to chronic pain	48
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P16 Reduction of risk factors including low exercise, high blood pressure, overweight and obesity	45
P19 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital for genitourinary system disease including chronic kidney disease or kidney failure	45
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P6 Reduce Influenza admissions over 65 years	43
P7 Increase GP attendances RACF	43
P5 Increase specific age related services increasing life expectancy	43

Activity Demographics

Target Population Cohort

Older people living in the community with chronic health conditions or frailty

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

Consultation continues with key stakeholders including Murrumbidgee Local Health District (MLHD) chronic condition and aged care teams, general practice, medical specialists, home care providers and allied health services (both public and private), to identify areas for improvement to support the health care of older people with chronic conditions living in the community.

Collaboration

Collaboration continues to occur with MLHD, appropriate chronic condition and allied health practitioners, GPs and providers of healthy ageing and chronic condition community-based programs.

Activity Milestone Details/Duration

Activity Start Date

03/01/2022

Activity End Date

29/06/2025

Service Delivery Start Date

1 March 2022

Service Delivery End Date

30 June 2025

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?
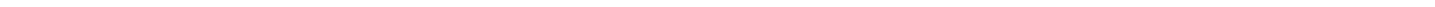
No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

n/a

AC-CF - 103 - 2024-25 - AG-103 - Early Intervention Operational

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-CF

Activity Number *

103

Activity Title *

2024-25 - AG-103 - Early Intervention Operational

Existing, Modified or New Activity *

Modified

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

To support senior Australians to live in the community for longer through early intervention initiatives that promote healthy ageing, slow decline and support the ongoing management of chronic conditions. To increase awareness in the primary health care workforce of the needs of senior Australians and the availability of supports.

Description of Activity *

• Elevator Pitch
MPHN commissions early intervention healthy ageing initiatives, to support the effective management of chronic conditions for older people living in the community.

Describe the activity
Collaborative and targeted early intervention initiatives to prevent, identify and reduce chronic disease related health issues, including frailty for older people living in the community, helping to avoid inappropriate hospital admissions and improve health outcomes for older people.

Outcomes
o Participation in healthy ageing programs by older people in the Murrumbidgee region
o Halt the progression of frailty in older people

o Improved linkages for older people living in the community to appropriate care.
o Improved health outcomes for older people living in the community.
o Increased awareness in primary healthcare regarding the needs of older people and supports available in the community.
o Improved health and wellbeing of carers of older people in the community

Needs Assessment Priorities *

Needs Assessment

Murrumbidgee Primary Health Network

Priorities

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P7 Increase GP attendances RACF	43
P5 Increase specific age related services increasing life expectancy	43

Activity Demographics

Target Population Cohort

Older people living in the community with chronic health conditions or frailty

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

Consultation continues with key stakeholders including Murrumbidgee Local Health District (MLHD) chronic condition and aged care teams, general practice, medical specialists, home care providers and allied health services (both public and private), to identify areas for improvement to support the health care of older people with chronic conditions living in the community.

Collaboration

Collaboration continues to occur with MLHD, appropriate chronic condition and allied health practitioners, GPs and providers of healthy ageing and chronic condition community-based programs.

Activity Milestone Details/Duration

Activity Start Date

03/01/2022

Activity End Date

29/06/2025

Service Delivery Start Date

1 March 2022

Service Delivery End Date

30 June 2025

Other Relevant Milestones

 Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

n/a

 Activity Planned Expenditure

Planned Expenditure

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27
Care Finder Program - Interest	$0.00	$0.00	$0.00	$0.00	$0.00

Care Finder Program	$225,745.00	$110,466.00	$134,339.00	$0.00	$0.00

Totals

Funding Stream	FY 22 23	FY 23 24	FY 24 25	FY 25 26	FY 26 27	Total
Care Finder Program - Interest	$0.00	$0.00	$0.00	$0.00	$0.00	$0.00
Care Finder Program	$225,745.00	$110,466.00	$134,339.00	$0.00	$0.00	$470,550.00
Total	$225,745.00	$110,466.00	$134,339.00	$0.00	$0.00	$470,550.00

Funding From Other Sources - Financial Details

Funding From Other Sources - Organisational Details

Summary of activity changes for Department

Activity Status

Ready for Submission

AC-EI - 103 - 2024-25 - AG-103 Early intervention initiatives to support healthy ageing in the community.

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-EI

Activity Number *

103

Activity Title *

2024-25 - AG-103 Early intervention initiatives to support healthy ageing in the community.

Existing, Modified or New Activity *

Modified

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

To support senior Australians to live in the community for longer through early intervention initiatives that promote healthy ageing, slow decline and support the ongoing management of chronic conditions. To increase awareness in the primary health care workforce of the needs of senior Australians and the availability of supports.

Description of Activity *

• Elevator Pitch
MPHN commissions early intervention healthy ageing initiatives, to support the effective management of chronic conditions for older people living in the community.

Describe the activity
Collaborative and targeted early intervention initiatives to prevent, identify and reduce chronic disease related health issues, including frailty for older people living in the community, helping to avoid inappropriate hospital admissions and improve health outcomes for older people.

Outcomes
o Participation in healthy ageing programs by older people in the Murrumbidgee region
o Halt the progression of frailty in older people

o Improved linkages for older people living in the community to appropriate care.
o Improved health outcomes for older people living in the community.
o Increased awareness in primary healthcare regarding the needs of older people and supports available in the community.
o Improved health and wellbeing of carers of older people in the community

Needs Assessment Priorities *

Needs Assessment

Murrumbidgee Primary Health Network

Priorities

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P24 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital and identified by community consultations for respiratory system disease, including asthma	47
P16 Reduction of risk factors including low exercise, high blood pressure, overweight and obesity	45
P19 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital for genitourinary system disease including chronic kidney disease or kidney failure	45
P 10 Respond to issues relating to housing affordability, transport and cost of living	44
P13 Increase care delivery in general practice, specialists in community and allied health, improve number of dentists available	44
P12 Reduce ED presentations and admissions for PPH	44
P9 Improve poor health literacy due to less education or lack of internet access	43
P8 Increase access to services impacted by limitations for fee-based healthcare services	43
P6 Reduce Influenza admissions over 65 years	43
P7 Increase GP attendances RACF	43
P5 Increase specific age related services increasing life expectancy	43

Activity Demographics

Target Population Cohort

Older people living in the community with chronic health conditions or frailty

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

Consultation continues with key stakeholders including local health district chronic condition and aged care teams, general practice, medical specialists, home care providers and allied health services (both public and private), to identify areas for improvement to support the health care of older people with chronic conditions living in the community.

Collaboration

Collaboration continues to occur with Murrumbidgee Local Health District, appropriate chronic condition and allied health practitioners, GPs and providers of healthy ageing and chronic condition community-based programs.

Activity Milestone Details/Duration

Activity Start Date

03/01/2022

Activity End Date

29/06/2025

Service Delivery Start Date

1 March 2022

Service Delivery End Date

30 June 2025

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

Yes

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

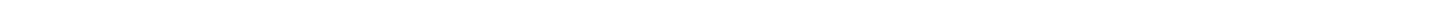No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

n/a

AC-VARACF - 101 - 2024-25 - AG101 - Support RACHs to increase availability and use of telehealth Operational

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-VARACF

Activity Number *

101

Activity Title *

2024-25 - AG101 - Support RACHs to increase availability and use of telehealth Operational

Existing, Modified or New Activity *

Modified

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

To support Residential Aged Care Homes (RACHs) to have appropriate telehealth facilities, equipment, access to training to enable access and provide assistance to residents for virtual consults with their primary healthcare professionals, specialists and other clinicians when needed. To encourage increased use of My Health Record by RACHs, to improve the availability and secure transfer of resident's healthcare information between RACHs, primary care and acute care settings

Description of Activity *

Elevator Pitch
This activity aims to improve access and support for residents of Residential Aged Care Homes for timely health care consultations through improved telehealth capacity and capability.

Describe the activity
MPHN will work with participating Residential Aged Care Homes to ensure they have appropriate telehealth infrastructure, upskill staff to facilitate virtual consultation services, and support the secure storage and transfer of health care information between care settings.

Outcomes
Increased capacity and capability for Residential Aged Care Homes to support telehealth consultations for residents.

Improved technological interoperability between aged care services and the health care system

Needs Assessment Priorities *

Needs Assessment

Murrumbidgee Primary Health Network

Priorities

Priority	Page reference
P30 Improve coordination of care and to allow palliative patients to receive appropriate care and to pass away in their place of choice	49
P22 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital for Injury, poisoning and other external causes	46
P24 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital and identified by community consultations for respiratory system disease, including asthma	47
P16 Reduction of risk factors including low exercise, high blood pressure, overweight and obesity	45
P19 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital for genitourinary system disease including chronic kidney disease or kidney failure	45
P 10 Respond to issues relating to housing affordability, transport and cost of living	44
P13 Increase care delivery in general practice, specialists in community and allied health, improve number of dentists available	44
P12 Reduce ED presentations and admissions for PPH	44
AH2 Reduce admissions for Ab original and Torres Strait Islander people for chronic PPH including genitourinary, acute UTIs, kidney disease, digestive disease, chronic iron deficiency anaemia, acute c	41
P9 Improve poor health literacy due to less education or lack of internet access	43
P8 Increase access to services impacted by limitations for fee-based healthcare services	43
P6 Reduce Influenza admissions over 65 years	43
P7 Increase GP attendances RACF	43
P5 Increase specific age related services increasing life expectancy	43
P2 Reduction of prevalence, incidence, mortality	42

| and or morbidity and high use of services in ED or hospital for infectious and parasitic disease, including influenza | |

Activity Demographics

Target Population Cohort

Older people living in Residential Aged Care Homes across the region.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

Consultation continues with Residential Aged Care Homes, Local Health District aged care team, general practice, pharmacy, NSW Ambulance, My Health Record related organisations and other providers, to identify areas for improvement to support the health care of residents of aged care facilities.

Collaboration

Collaboration continues with Residential Aged Care Facilities management, local health district and private aged care services, Department of Health and Aged Care Regional Stewardship Team, general practitioners, NSW Ambulance representatives and telehealth providers as required.

Activity Milestone Details/Duration

Activity Start Date

03/02/2022

Activity End Date

29/06/2025

Service Delivery Start Date

1 March 2022

Service Delivery End Date

30 June 2025

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): Yes

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

n/a

AC-AHARACF - 102 - 2024-25 - AG-102 - Enhanced Out of Hours Support for Residential Aged Care Facilities Operational

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-AHARACF

Activity Number *

102

Activity Title *

2024-25 - AG-102 - Enhanced Out of Hours Support for Residential Aged Care Facilities Operational

Existing, Modified or New Activity *

Modified

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

To provide guidance to assist participating Residential Aged Care Homes (RACHs) to have appropriate after-hours plans in place, including procedures for keeping residents' digital medical records up to date and to support engagement between Residential Aged Care Facilities and their residents' GPs, and other relevant health professionals, as part of after-hours action plans.

Description of Activity *

Elevator Pitch
This activity will continue to support the development and implementation of effective Residential Aged Care Homes out of-hours plans to support access to care for residents in the out-of-hours period.

Describe the activity
MPHN is assisting participating Residential Aged Care Homes to develop and implement appropriate out of-hours plans, which include engagement with resident GPs, other primary health care providers and the acute healthcare system.

Outcomes
Development and implementation of comprehensive out-of-hours plans for participating Residential Aged Care Homes to improve

their capacity to manage the health care needs of residents in the out-of-hours period, reducing the need for residents to be transferred to hospital in the out-of-hours period and have a planned approach for when transfer of care is required.

Needs Assessment Priorities *

Needs Assessment

Murrumbidgee Primary Health Network

Priorities

Priority	Page reference
P27 Respond to issues relating to chronic pain	48
P30 Improve coordination of care and to allow palliative patients to receive appropriate care and to pass away in their place of choice	49
P22 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital for Injury, poisoning and other external causes	46
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P 10 Respond to issues relating to housing affordability, transport and cost of living	44
P13 Increase care delivery in general practice, specialists in community and allied health, improve number of dentists available	44
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AH2 Reduce admissions for Ab original and Torres Strait Islander people for chronic PPH including genitourinary, acute UTIs, kidney disease, digestive disease, chronic iron deficiency anaemia, acute c	41
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P7 Increase GP attendances RACF	43
P5 Increase specific age related services	43

increasing life expectancy	
P2 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital for infectious and parasitic disease, including influenza	42

Activity Demographics

Target Population Cohort

Older people living in Residential Aged Care Homes (RACHs) across the region.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

Consultation continues with Residential Aged Care Homes, Murrumbidgee Local Health District (MLHD) aged care team and patient flow unit, general practice, NSW Ambulance, My Health Record related organisations and other providers, to identify areas for improvement which will support the health care of residents of aged care homes in the out-of-hours.

Collaboration

Collaboration continues with Residential Aged Care Homes management, Murrumbidgee Local Health District service representatives, Department of Health and Aged Care Regional Stewardship Team, general practitioners, NSW Ambulance representatives and other technological / telehealth providers as required.

Activity Milestone Details/Duration

Activity Start Date

03/01/2022

Activity End Date

29/06/2025

Service Delivery Start Date

1 March 2022

Service Delivery End Date

30/06/2025

Other Relevant Milestones

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

MPHN is working with Residential Aged Care Homes within the Murrumbidgee region to develop and implement out-of-hours action plans. Co-design activities also include other stakeholders including general practice, allied health and the Local Health District.

AC-CF - 104 - 2024-25 - AG-104 Care Finder

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-CF

Activity Number *

104

Activity Title *

2024-25 - AG-104 Care Finder

Existing, Modified or New Activity *

Existing

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

Establish and maintain a care finder network that provides specialist and intensive assistance to help people in the care finder target population to better understand and access aged care services and connect with all relevant supports in the community. This activity will specifically target people who have one or more reasons for requiring intensive support to interact with My Aged Care, access aged care services and/or access other relevant supports in the community

Description of Activity *

Elevator Pitch:
This activity will provide specialist and intensive assistance to help to eligible people to better understand and access the aged care system and to enhance the integration between the health, aged care and other systems at the local level.

Describe the activity
MPHN has established and is maintaining a care finder network that provides specialist and intensive assistance for people in the care finder target population to better understand and access aged care and connect with other relevant supports in the community. The network is being embedded into the local aged care system which supports improved integration between health, aged care and other systems at the local level within the context of the care finder program.

Outcomes:

improved outcomes for people in the care finder target population, including:
o improved coordination of support when seeking to access aged care
o improved understanding of aged care services and how to access them
o improved openness to engage with the aged care system
o increased care finder workforce capability to meet client needs
o increased rates of access to aged care services and connections with other relevant supports
o increased rates of staying connected to the services they need post service commencement
o improved integration between the health, aged care, and other systems at the local level within the context of the care finder program

Needs Assessment Priorities *

Needs Assessment

Murrumbidgee Primary Health Network

Priorities

Priority	Page reference
MH1 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital and identified by community consultations for; mental health conditions including social i	47
P12 Reduce ED presentations and admissions for PPH	44
P9 Improve poor health literacy due to less education or lack of internet access	43
P8 Increase access to services impacted by limitations for fee-based healthcare services	43
P5 Increase specific age related services increasing life expectancy	43

Activity Demographics

Target Population Cohort

People who are eligible for aged care services and have one or more reasons for requiring intensive support to:
• interact with My Aged Care and access aged care services and/or
• access other relevant supports in the community.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

Activity Consultation and Collaboration

Consultation

Primary care services, Commonwealth Home Support Program Services, Home Care Packages providers, Residential Aged Care Facilities, Aged Care Assessment Team, Regional Assessment Service, Murrumbidgee Local Health District (MLHD) aged care services, aged care support services (public and private), allied health, other advocacy referral, and case management providers. Consumers and carers, Aboriginal Medical Services

Collaboration

COTA, MLHD, Services Australia, Dementia Australia, transitioning Assistance with Care and Housing program providers.

Activity Milestone Details/Duration

Activity Start Date

30/06/2022

Activity End Date

29/06/2025

Service Delivery Start Date

1 January 2023

Service Delivery End Date

30 June 2025

Other Relevant Milestones

N/A

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

n/a

Funding From Other Sources - Organisational Details

AC-CF - 104 - 2024-25 - AG-104 Care Finder - Transitioned Assistance with Care and Housing Program

Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-CF

Activity Number *

104

Activity Title *

2024-25 - AG-104 Care Finder - Transitioned Assistance with Care and Housing Program

Existing, Modified or New Activity *

Modified

Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description

Aim of Activity *

Transition of Assistance with Care and Housing program provider to a care finder provider including developing a network that provides specialist and intensive assistance to help people in the care finder target population to better understand and access aged care services and connect with all relevant supports in the community. This activity will specifically target people who have one or more reasons for requiring intensive support to interact with My Aged Care, access aged care services and/or access other relevant supports in the community

Description of Activity *

Elevator Pitch:
This activity will provide specialist and intensive assistance to help to eligible people to better understand and access the aged care system and to enhance the integration between the health, aged care and other systems at the local level.

Describe the activity
MPHN has worked with the Assistance with Care and Housing Program provider to establish and maintain a care finder network that provides specialist and intensive assistance for people in the care finder target population to better understand and access aged care and connect with other relevant supports in the community. The network is being embedded into the local aged care system which supports improved integration between health, aged care and other systems at the local level within the context of the care finder program.

Outcomes:
improved outcomes for people in the care finder target population, including:
o Existing ACH clients receive service continuity
o improved coordination of support when seeking to access aged care
o improved understanding of aged care services and how to access them
o improved openness to engage with the aged care system
o increased care finder workforce capability to meet client needs
o increased rates of access to aged care services and connections with other relevant supports
o increased rates of staying connected to the services they need post service commencement
o improved integration between the health, aged care, and other systems at the local level within the context of the care finder program

Needs Assessment Priorities *

Needs Assessment

Murrumbidgee Primary Health Network

Priorities

Priority	Page reference
MH1 Reduction of prevalence, incidence, mortality and or morbidity and high use of services in ED or hospital and identified by community consultations for; mental health conditions including social i	47
P12 Reduce ED presentations and admissions for PPH	44
P9 Improve poor health literacy due to less education or lack of internet access	43
P8 Increase access to services impacted by limitations for fee-based healthcare services	43
P5 Increase specific age related services increasing life expectancy	43

Activity Demographics

Target Population Cohort

Existing ACH clients who are eligible for aged care services and have one or more reasons for requiring intensive support to:
• interact with My Aged Care and access aged care services and/or
• access other relevant supports in the community.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

SA3 Name	SA3 Code
Lower Murray	10902
Upper Murray exc. Albury	10903

Activity Consultation and Collaboration

Consultation

Primary care services, Commonwealth Home Support Program Services, Home Care Packages providers, Residential Aged Care Facilities, Aged Care Assessment Team, Regional Assessment Service, Murrumbidgee Local Health District (MLHD) aged care services, aged care support services (public and private), allied health, other advocacy referral, and case management providers. Consumers and carers, Aboriginal Medical Services

Collaboration

COTA, MLHD, Services Australia, Dementia Australia, transitioning Assistance with Care and Housing program providers.

Activity Milestone Details/Duration

Activity Start Date

30/06/2022

Activity End Date

29/06/2025

Service Delivery Start Date

1 January 2023

Service Delivery End Date

30 June 2025

Other Relevant Milestones

N/A

Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
Continuing Service Provider / Contract Extension: Yes
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

n/a

Co-design or co-commissioning comments

n/a